

Please find below the newly revised procedures to obtain entry visas for foreign seafarers in order to allow for crew changes:

Procedure for entry visas:

1. Please note that all crew members will need to apply online to obtain [temporary resident visas \(TRVs\)](#) in order to enter Canada.
2. Once they have applied, they should email IRCC at [IRCC.COVID-TravelExemptions-Exemptionsdevoyage-COVID.IRCC@cic.gc.ca](mailto:IRCC.COVID-TravelExemptions-Exemptionsdevoyage-COVID.IRCC@cic.gc.ca) explaining they are members of a crew and ask to be exempt from COVID-19 [travel restrictions](#). **On this site, seafarers need to indicate that their travel is essential (non-discretionary purpose). After following step 1 on the website, they will receive a notification (either via their IRCC Secure Account or email) confirming that their application is approved or refused or requesting more information so that IRCC can make a decision.**
3. For any questions, please email: [IRCC.IPGVisitorsUnitAdmin-AdminUnitesdesVisiteursOPI.IRCC@cic.gc.ca](mailto:IRCC.IPGVisitorsUnitAdmin-AdminUnitesdesVisiteursOPI.IRCC@cic.gc.ca)